



WHOLESALE DISTRIBUTOR OF
AWNING EXTRUSIONS, TOOLS & SUPPLIES

TERM & CONDITIONS

Terms: All orders are pre-paid, unless prior arraignments are made & approved through Supply Bright, LLC. & Their appropriate finance company. Supply Bright accepts Cash, Checks, Money Order, Wire Transfer, Visa, MasterCard, American Express, or Discover. Wire Transfers: \$25.00 fee for domestic wire transfers, \$65.00 fee for international wire transfer. Funds require bank clearance prior to shipping. N.S.F. check fee - \$35.00. All orders are final! Prices are subject to change without notice.

Sales Tax: Supply Bright, LLC is required by law to charge applicable state & local sales tax on every item for which sales tax exemption certification has not been provided on the 1st of every year. Renewed tax-exempt certificates are to be supplied to Supply Bright, LLC (fax or e-mail) upon expiration of current certification.

Past Due Accounts: Unpaid past balance is subject to a 1 ½ percent finance charge per month (18% per year) or as directed by the appropriate finance company. Time calculation starts the day items are shipped. Orders on past due accounts will be put on hold pending resolution of balance.

Orders: Orders will be shipped from Supply Bright's proper fulfillment location; multiple freight charges may occur from different origin points. To guarantee orders to be processed correctly, a customer's purchase order should proceed any verbal orders. Supply Bright, LLC will not be held liable for any misunderstanding of part or in full of any & all verbal orders. Customer will be held liable for any & all orders. Supply Bright, LLC reserves the right to automatically fulfill backorders when product becomes available, unless backorder is cancelled in writing by customer. All metal orders are expected to ship in eight business days from receipt of order and payment. All non-metal orders are expected to ship in three business days from receipt of order and payment.

Returns: All returns require pre-authorization return number. No returns are approved 15 days after sale & customized products are non-refundable. There is a 35% re-stocking fee (excluding customized products) on returned merchandise. Credit on account will be issued upon receipt of returned merchandise in new resalable condition. In-house credit ONLY will be issued for all returned merchandise. All customized products, & or fabricated products, cannot be cancelled & are non-refundable once order has been processed by Supply Bright, LLC. Fabric, awning kits, complete awnings, custom fabrication items, and used items are not eligible for return. Supply Bright is not liable for any costs or freight charges for the return of merchandise (in or out of warranty).

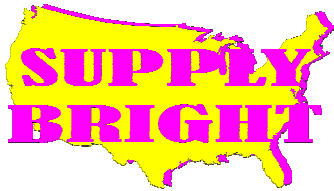
Warranty: Individual items carry their own limited guarantee / warranty. All Supply Bright products carry a 90-day warranty against defects in quality of workmanship from date of invoice. Any defective product within the first 90-day period is to be returned to Supply Bright for replacement. Supply Bright will cover regular ground shipment for the replacement of defective items. Customer to pay shipping cost for all returns for products whether under warranty or not under warranty.

All products returned for warranty service after the first 90-days will be serviced by Supply Bright who will service the unit with used parts that are equivalent or superior to new parts in performance. Supply Bright may, at their own discretion, replace the product with a new or used product. Non-defective warranty repair freight will only be covered by Supply Bright by regular ground service return to the customer.

This Limited Warranty extends only to products purchased from Supply Bright or a Supply Bright authorized reseller. This Limited Warranty does not extend to any product that has been damaged or rendered defective (a) as a result of accident, misuse or abuse; (b) as a result of an act of God; (c) by operation outside the usage parameters stated herein; (d) by the use of parts not manufactured or sold by Supply Bright; (e) by modification of the product; (f) as a result of war or terrorist attack; or (g) as a result of service by anyone other than Supply Bright.

EXCEPT AS EXPRESSLY SET FORTH IN THIS WARRANTY, SUPPLY BRIGHT MAKES NO OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OR MERCHANTABILITY

SUPPLY BRIGHT, LLC, 125 Corporation Way #F, Venice Florida 34285 941-460-1600 Sales@SupplyBright.Net



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AND FITNESS FOR A PARTICULAR PURPOSE. SUPPLY BRIGHT EXPRESSLY DISCLAIMS ALL WARRANTIES NOT STATED IN THIS LIMITED WARRANTY. ANY IMPLIED WARRANTIES THAT MAY BE IMPOSED BY LAW ARE LIMITED TO THE TERMS OF THIS EXPRESS LIMITED WARRANTY.

Supply Bright is not liable for any damages caused by the product or by the failure of the product to perform, including any lost profits, lost savings, lost sales, incidental damages, or consequential damages. Supply Bright is not liable for any claim made by a third party or made by you for a third party.

To obtain warranty service, please contact Supply Bright via E-mail at Sales@SupplyBright.net. For product warranty information please visit our web site at [www. SupplyBright.net](http://www.SupplyBright.net)

Freight: All orders are delivered common carrier & will be prepaid – freight collect is not an option. Any freight quote given by Supply Bright, LLC, officers, or employees (written or verbal) are just that – A Quote. Final freight charges are subject to change at time of pickup, & customer is responsible for paying any differences. All freight quotes are estimated to commercial address only. Supply Bright will not be held liable for delivery time or delays. It is the customer's sole responsibility to inform Supply Bright of any orders shipping to a non-commercial address, any additional charges to non-commercial address after delivery will be charged to customer and due upon receipt.

Freight Claims: Freight claims are to be filed by the consignee or the paying party. It is the receiving party's responsibility, at time of delivery, to check for any visible damage to the product or the package & note such problems on bill of lading. Multiple photos of damage MUST be taken by receiving party. If the shipment was freight collect, or paid by customers account, or on customers payment, then the receiving party is responsible for ALL claim submission. Replacement product & freight will be charged to customer upon their request. If shipment was third party billing (by Supply Bright, LLC, or invoiced to the customer) photos & noted bill of lading MUST be submitted the Consignee for proper damage claims. Supply Bright, LLC will not be held liable for delay of product or service due to freight claim/damages. Freight claims & replacement products WILL NOT be processed until all proper information & paperwork of damage is supplied to Supply Bright, LLC.

General Terms: Supply Bright, LLC acceptance of any order is subject to purchaser's assent of the terms & conditions set forth in the Supply Bright, LLC customer application/herein. Purchaser's assent to these terms & conditions shall be presumed from the purchase of all or any part of the goods & services ordered. No addition or modification of items or conditions shall be binding upon Supply Bright, LLC in writing. If the purchase order or other correspondence contains terms or conditions contrary to the terms & conditions contained herein, Supply Bright's Terms & Condition will apply.

All sales are final. All returns require a Return Authorization & restocking fee. Freight charges are not refundable, additional freight charges may apply. No cash refunds, company credit only on preapproved returns. Non-preapproved returns will not be given company credit or refund. Supply Bright reserves the right to split orders & ship from multiple fulfillment centers & charge accordingly. Pricing for product and services may change without notice.